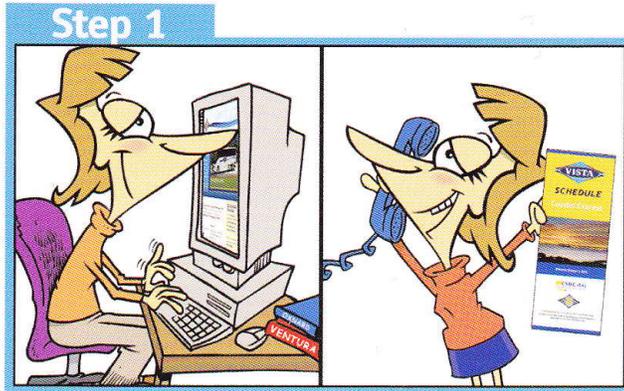


Ventura County Bus Transfer Program

How To Use A Transfer



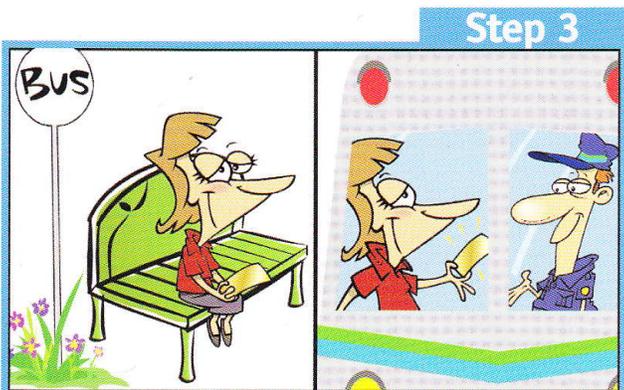
Plan Your Trip in Advance

- Know the name/route number of both of your buses
- Know where and when you will transfer to the second bus
- Contact goventura.org or 800.438.1112 to learn more



Ask For a Transfer

- Upon boarding first bus, ask the first driver for a transfer
- Transfer is valid for 90 minutes from the time it is issued
- Exit the bus at your transfer point



Change Buses

- Wait at the transfer point for your second bus
- Hand the second driver your transfer (and fee, if applicable)

Rules & Fees

- Remember to ask the driver on your first bus for a transfer when you pay your fare. **You will not be able to get a transfer when you get off the bus.**
- Most transfers are FREE. Transfers to VISTA's Conejo Connection and Coastal Express are \$1.50. Transfers to Camarillo Dial-A-Ride are \$1.00. Transfers to Heritage Valley Dial-A-Ride are 50¢.
- Transfers are good for transferring between **two buses in a single direction**. Boarding a third bus will require payment of the full fare.
- Transfers may not be used for stopovers and cannot be used for a return trip.
- You must transfer at the first point of contact with the route you want to transfer to.
- Once you receive your transfer pass, **it is valid for 90 minutes**. The transfer will be stamped with the date and time it was issued.
- Transfer must be kept in a clean, presentable condition.
- You may not sell, trade, exchange, give away or offer for passage a transfer in violation of the rules of the Authority.
- In case of dispute, you are required to pay the full fare and notify the main administrative office at 800.438.1112.

Participating Agencies

- VISTA
- VISTA Heritage Valley Dial-A-Ride
- Camarillo Area Transit (fixed-route only)
- Gold Coast Transit
- Moorpark City Transit
- Oxnard Harbors & Beaches Dial-A-Ride
- Simi Valley Transit
- Thousand Oaks Transit



goventura.org

800.438.1112

EFFECTIVE NOVEMBER 2011