



Date: FEBRUARY 9, 2017

MEMO TO: TRANSIT OPERATORS ADVISORY COMMITTEE

FROM: ELLEN TALBO, TRANSIT PLANNING MANAGER

SUBJECT: DRAFT COORDINATED PUBLIC TRANSIT-HUMAN SERVICES TRANSPORTATION PLAN

Since August 2016, staff has been leading the effort to update the Coordinated Public Transit-Human Services Transportation Plan (Coordinated Plan). This plan is prepared every five years in response to Federal statute in the Fixing America's Surface Transportation Act (FAST Act) with the last update in 2012.

Coordinated Plans outline a set of regional goals and strategies to improve mobility for specialized transit user populations, and in turn the regional goals and strategies are designed to position projects for federal 5310 program funding.

In addition to the existing transit operators, there are non-profit organizations and social service entities that provide mobility services to senior, disabled, and low income populations. In many cases it can be challenging for the user of these specialized populations to decipher the difference among service options because:

- 1) Eligibility requirements (age vs. patient/client) vary amongst providers
- 2) There are multiple transit operators with specific geographic service areas
- 3) Social service agencies that provide mobility services are typically limited to serve their patient/clientele only.

Both public operators and social service entities recognize that coordinating the efforts to deliver and provide user-friendly mobility options between these providers is an issue that needs to be addressed for the benefit of the rider. To address this, VCTC staff and its consultant hosted six public outreach activities to invite public feedback from Ventura County transit operators, social service entities, and the general public. The feedback was used to develop the update of the Coordinated Plan and prioritize a group of strategies to address service gaps. The Draft Coordinated Plan is attached for review. Staff is preparing to present a Draft Final of the Coordinated Plan to the Commission in March, and return to the Commission for final adoption in April.