

VENTURA COUNTY TRANSPORTATION COMMISSION

FY 2011/12 UNMET TRANSIT NEEDS FINDINGS



May 13, 2011

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BACKGROUND

Public Utilities Code (PUC) Section 99401.5 (c) requires the transportation planning agency (VCTC) to hold at least one public hearing pursuant to Section 99238.5 to solicit comments on the Unmet Transit Needs that may exist within the jurisdiction and that may be reasonable to meet by establishing or contracting for new public transportation, or specialized transportation, or by expanding existing services.

All Unmet Transit Needs that are reasonable to meet must be funded before any allocation is made to streets and roads pursuant to PUC Section 99401.5 (e). Under Section 99238 (c) (2), the Public Utilities Code specifies that the social service transportation advisory council, Citizen's Transportation Advisory Committee/Social Service Transportation Advisory Committee (CTAC/SSTAC) in our county, has the responsibility to participate in the annual process and must review and recommend action by VCTC on the findings. This is done at the discretion of VCTC and is not required by statute. A panel consisting of a number of the VCTC Commissioners is appointed annually by the VCTC Chairman to act as the hearing board. The full VCTC then considers all the input from these sources and adopts the findings.

According to the California Public Utilities Code (PUC) Section 99401.5 (d) the Commission must find by adopting a resolution that either:

- There are no Unmet Transit Needs;
- There are no Unmet Transit Needs that are reasonable to meet; or,
- There are Unmet Transit Needs, including needs that are reasonable to meet.

The resolution approving the findings must include information that provides the basis for the Commission decision. In accordance with PUC Section 99401.5 (c) the Commission adopted definitions of "Unmet Transit Need" and "Reasonable to Meet" at the January 5, 1996 VCTC meeting and reaffirmed these definitions at its December 3, 2011 meeting.

Following are the adopted definitions of "Unmet Transit Need" and "Reasonable to Meet":

UNMET TRANSIT NEED

"Unmet Transit Needs are, at a minimum, those public transportation services that have been identified by substantial community input through the public hearing process or are identified in a Short Range Transit Plan; in local Americans with Disabilities Act (ADA) plans; in other area/local paratransit plans; and/or in the Regional Transportation Plan and have not yet been implemented or funded."

Following is the adopted definition of "Reasonable to Meet", and "Attachment A" which establishes passenger fare ratio for new transit services in Ventura County.

REASONABLE TO MEET

An Unmet Transit Need shall be considered reasonable to meet if the proposed service ⁽¹⁾ is in general compliance with the following criteria;

Equity

1. The proposed service will not cause reductions in existing transit services that have an equal or higher priority.
2. The proposed service will require a subsidy generally equivalent to other similar services.

Timing

1. The proposed service is in response to an existing rather than future transit need.

Feasibility

1. The proposed service can be provided within available funding. ⁽²⁾
2. The proposed service can be provided with the existing fleet or under contract to a private provider.

Performance

1. The proposed service will not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole.
2. The proposed service will not meet the scheduled passenger fare ratio standards as described in Attachment A.
3. The estimated number of passengers to be carried will be in the range of other similar services, and/or the proposed service provides a "link" or connection that contributes to the effectiveness of the overall transit system.

Community Acceptance

1. The proposed service has community acceptance and/or support as determined by the Unmet Transit Needs public hearing record, inclusion in adopted programs and plans, adopted governing board positions and other existing information.

(1) Proposed Service is defined as the specific transit service identified as an Unmet Transit Need (as defined) and which requires evaluation against this definition of "reasonable to meet."

(2) Per state law, the lack of available resources shall not be the sole reason for finding that a transit need is not reasonable.

ATTACHMENT A

It is desirable for all proposed transit services in urban areas to achieving a 20% passenger fare ratio by the end of the third year of operation. A passenger fare ratio of 10% is desired for special services (i.e. elderly and disabled) and rural area services. (1) More detailed passenger fare ratio standards, which will be used to evaluate services as they are proposed and implemented, are described below. Transit serving both urban and rural areas, per state law, may obtain an "intermediate" passenger fare ratio.

END OF TWELVE MONTHS Performance Level

Urban Service	Rural Service	Recommended Action
Less than 6%	Less than 3%	Provider may discontinue service
6% or more	3% or more	Provider will continue service, with modifications if needed

END OF TWENTY-FOUR MONTHS Performance Level

Urban Service	Rural Service	Recommended Action
Less than 10%	Less than 5%	Provider may discontinue service
10% or more	5% or more	Provider will continue service, with modifications if needed

END OF THIRTY-SIX MONTHS (2) Performance Level

Urban Service	Rural Service	Recommended Action
Less than 15%	Less than 7%	Provider may discontinue service
15-20%	7- 10%	Provider may consider modifying and continue Service
20% or more	10% or more	Provider will continue service, with modifications if needed

(1) Per statute the VCTC may establish a lower fare for community transit (dial-a-ride) services.

(2) A review will take place after 30 months to develop a preliminary determination regarding the discontinuation of proposed services.

Consistent with Public Utilities Code Section 99401.5, the Commission must use the adopted definitions of “Unmet Transit Need” and “Reasonable To Meet” and give special consideration to the transit needs of senior citizens, the mentally/physically challenged and persons of limited means. Also consistent with Public Utilities Code Section 99401.5, the hearing board shall not make its recommendation, nor shall the Commission make its determination of needs that are reasonable to meet, by comparing Unmet Transit Needs with the need for streets and roads. PUC Section 99401.5 (c) also states that the fact that an identified transit need cannot be fully met based on available resources shall not be the sole reason for finding that a transit need is not reasonable to meet.

In addition to all verbal and written testimony submitted and staff responses to testimony submitted, and to meet the requirements of PUC Section 99401.5(b)(1)(2)(3), the following information is available at VCTC’s office, and was used in developing the findings:

- TDA rules and regulations

Local and regional plans, including:

- Short Range Transit Plans and budget information for transit operators (1999)
- FTA Section 15 (National Transit Data Base) reports
- Ventura County Congestion Management Plan (2006)
- Ventura County Congestion Management Plan (2009)
- Ventura County Comprehensive Rail Plan (1995)
- SCAG Regional Transportation Plan
- SCRRA’s (Metrolink) 1402 Plan
- SCRRA’s Draft Strategic Plan
- SCRRA’s FY 2010/11 Budget
- Caltrans State Rail Plan for the Pacific Surfliners
- Coast Rail Corridor Plan
- Ventura/Santa Barbara Rail Study Final Report – SCAG (March 2008)
- VCTC AB 120 Plan (last amended 2001)
- Simi Valley Transit Five Year Service and Funding Plan 2005-2010 (2005)
- VCTC Countywide Human Services Transportation and Transit Services Coordination Study (2007)
- Proposal Paper for Coordinated Paratransit Service Plan for Western Ventura County
- SCAT’s Coordinated Paratransit Service Plan for Western Ventura County
- SCAT Public Transit Service Delivery Plan (April 2000)
- City of Thousand Oaks March 2, 2002 Memorandum regarding expansion of the Thousand Oaks Transportation (TOT) System
- Ojai Valley Transit Needs Assessment (June 2004) Final Report
- SCAT Origin/Destination and Transfer Study final report (July 2004)
- SCAT System wide Fare Policy Study (April 2003)
- VCTC Title VI Civil Rights Program (April 2009)
- Santa Paula Branch Line Rail Study – SCAG/VCTC (March 2007)
- SCAG 2008 Regional Transportation Plan
- VCTC Title VI Program (February 6, 2009)
- VCTC Title VI VISTA Proposed Fare Increase Evaluation (2009)
- Ventura County Transit Investment Study (December 4, 2009)
- VISTA 2010 Onboard Rider Survey
- City of Moorpark Transit Evaluation (December 2010)
- County of Ventura/City of Thousand Oaks documents Consolidation of Dial-a-Ride Services in Unincorporated Areas. (2010)
- City of Thousand Oaks Transit Action Plan (April 2010)
- Gold Coast Transit Vineyard Avenue and Wells Road Community Based Transit Plan (December 30, 2010)

In addition to the documentation in the files of Ventura County Transportation Commission (listed above), information provided through the existing programs has also been reviewed by VCTC such as:

- Dial-A-Ride Center
- Ventura County Passport (Smart Card) Program
- Go Ventura Internet Program
- Senior Nutrition Program
- East County Paratransit Transfer program
- VCTC Social Service Token (ticket) Program
- VISTA Ongoing Transit Services

The resolution approving the findings must include information that provides the basis for the Commission decision. In accordance with PUC Section 99401.5 (c) the Commission adopted definitions of "Unmet Transit Need" and "Reasonable to Meet" at the January 5, 1996 VCTC meeting and reaffirmed these definitions at its December 3, 2010 meeting.

The VCTC held its public hearing on transit needs for FY 2011/12 on February 7, 2011 at the Camarillo City Council Chambers. Thirteen people attended the meeting, in addition to the VCTC staff. Eleven people testified at the hearing and some supplemental written comments, as well as several written statements were submitted. A total of thirty persons had submitted written/e-mailed, or telephoned testimony, which staff summarized for the record. VCTC also held two evening "listening sessions" in which staff took public comments. The evening session in Oxnard on January 18th had six citizens attend and comment, the evening session in Thousand Oaks on January 19th had two citizens attend. Local transit staffs attended both evening sessions.

The Unmet Transit Needs public comment period was open through February 14, 2011. By the time the hearing was closed, forty-four individuals had attended a meeting and/or submitted material to VCTC, including letters, e-mails, phone calls, and comments at the public hearing, or attended meetings.

While some testimony was very specific about a particular problem in one area, most of the testimony fell into several broad categories: expanded and/or more frequent bus services; better coordination among bus systems; improved bus service for seniors and disabled; and increased train service. In addition, there were a large number of comments which were both so general as to have impact on the Unmet Transit Needs process.

The majority of the comments fell into several broad categories. These were:

1. Operational improvements including additional stops or increase frequency on existing services. These do not represent unmet transit needs, but are referred to the operators to review and consider in light of funding and operational data.
2. Request for extended hours or days of service. There were a number of requests throughout the county, but these were limited in number and general in nature, and do not constitute an unmet transit need.
3. Comments about service going into other counties. Because *unmet transit needs* is a county process, staff will work with adjoining counties, but the requested services are not unmet transit needs.
4. Request for better coordination and transfer locations. These are operational improvements to make the services more convenient and attractive, and will be referred to TRANSCOM for on-going review.
5. Request for reduced fares and changes to fare restrictions. These are not unmet transit needs, and in some cases could adversely affect the TDA fare box requirements.
6. Requests for very expensive service for the elderly and disabled, including gurney transport and chauffeured services, as well as door-to-door services without transfer countywide and beyond.

In general, the verbal and written testimony given through the public hearing process supported the continuation of existing and programmed transit services and programs, For the most part the people testifying considered all existing transit services as a “baseline” saying that the services needed to be kept. It is therefore recommended that all general public bus transit systems and services be found an unmet transit needs as part of the FY 2011/12 findings.

In addition, the VCTC, in the FY 2010/11 Unmet Transit Needs Resolution found that “... In cases where services are reduced due only to lack of local transit funds, the services will continue to be considered as needs, and shall be reinstated when funding becomes available.” Gold Coast Transit Route 12 was specifically identified as a route which was being terminated because of poor performance and not a lack of transportation funds. VCTC noted that if additional TDA or other operating funds become available, it will be the responsibility of the cities and or County to fully fund those services before any TDA funds can be used for non-transit purposes this Fiscal Year.

The recommendations, draft finding, and matrix were reviewed for technical accuracy by the VCTC Transit Operators Advisory Committee (TRANSCOM) on April 21, 2011. The TRANSCOM made several minor corrections to the text and supported the staff analysis and recommendations. The Citizens Transportation Advisory Committee/Social Service Transportation Advisory Committee (CTAC/SSTAC) reviewed and approved the recommendations, draft finding, and matrix on April 14, 2011.

RECOMMENDED FINDINGS:

1. Continue all existing bus services substantially as they exist.
2. Continue all public senior and disabled services in all jurisdictions in the County substantially as they exist. Work to implement the recommendations of the VCTC Countywide Human Services Transportation and Transit Services Coordination Study.
3. To the degree that transit funding under existing agreements allows, find that transit services which were reduced in FY 2010/11 due only to a lack of local transit funds, will continue to be considered as needs, and shall be reinstated when funding becomes available.
4. Monitor the implementation and operation of the VCTC funded transit shuttle service to the Valentine Road area, including the Tech Development Center and Adult Ed School and other uses, both social service agency and employment related.
5. Monitor the Gold Coast Transit provision of additional Routes 18/19 service to a new bus stop to be placed at or near the corner of Victoria and Gonzales and near Lombard and Sturgis.
6. Develop a funding plan to add service to the VISTA 126 route during times when demand exceeds capacity, and if adequate funding to add service is available based on the final TDA allocations and existing funding agreements for VISTA 126 service, implement additional service to alleviate overcrowding.
7. VCTC, working with the Cities of Fillmore and Santa Paula, and the County of Ventura develop a plan to provide sustainable transit services in the Heritage Valley under constrained funding conditions.

After adopting the recommendations listed above, and based on the analysis of the written and verbal testimony provided to the Commission:

8. Find by VCTC Resolution #2011-05 that there are no Unmet Transit Needs that are reasonable to meet.

In addition to the above findings, VCTC will continue efforts to meet the following goals from prior hearings:

- A. Continue to pursue and identify funding to allow local agencies to install more bus benches and shelters, and transit information, where warranted and feasible.
- B. Continue to improve schedule coordination and transfer connections between different bus systems where operationally feasible.
- C. Continue to adjust fixed route transit services, stops and schedules throughout Ventura County as needed and operationally feasible.
- D. Continue community outreach and marketing efforts to increase awareness of the availability of transit services for the general public, seniors, and disabled, to be coordinated by VCTC.
- E. Continue operation of NEXTBUS countywide and provide addition NEXTBUS signs at appropriate locations.
- F. Continue to ensure that bus stops and bus signage, vehicles, and operations are all in compliance with the Americans with Disabilities Act (ADA) requirements.
- G. Continue to assist social service agencies in obtaining grant funding for equipment and rolling stock, utilizing Federal Section 5310 and any other funds available for those purposes.
- H. Encourage cities, transit providers, and social service agencies to implement elements of the VCTC Countywide Human Services Transportation and Transit Services Coordination Study.
- I. Initiate discussions and possible studies cooperatively with the City of Santa Clarita to determine the potential demand and feasibility for transit services connecting Fillmore, Santa Paula, and Ventura with Santa Clarita.
- J. Initiate a countywide transit study to identify short range and long range transit needs.
- K. Continue to encourage AMTRAK and Caltrans Division of Rail to adjust the schedule times of the Surfliner to better serve commuters traveling between Ventura and Santa Barbara Counties.
- L. Formally comment during the CEQA process regarding the potential difficulties and costs of providing transit services to low income housing and other public facilities with high transit dependent use which are not sited at locations served or easily served by public transit.
- M. Support cost-effective actions to increase bike capacity on the transit system.
- N. Encourage transit trips over auto usage during this time of heightened public awareness of the cost of fuel.
- O. Seek financial support from the cities to provide subsidized fares for low income passengers transferring between local transit systems and VISTA. (BEING IMPLEMENTED THROUGH COUNTYWIDE FARE DEMONSTRATION)
- P. Work with LOSSAN, Caltrans, Amtrak, and other involved organizations to improve real safety and maintain or increase speeds on the rail services.
- Q. VCTC and the ADA providers in the county continue to improve transfers and transfer locations for inter-agency ADA trips.
- R. The VCTC integrate evening meetings in different parts of the county as part of future Unmet

Transit Needs proves.

After adopting the recommendations listed above, and based on the analysis of the written and verbal testimony provided to the Commission:

Find by VCTC Resolution #2011-05 that there are no Unmet Transit Needs, including needs that are reasonable to meet.

Following is a discussion of the comments received, organized by operator, and if appropriate, the recommended "Finding" associated with each issue. Specific responses to each of the comments received are contained in the Testimony Matrix. All operational improvements will be forwarded to the appropriate agency for consideration in upcoming service adjustments. In the case of the VISTA service improvement recommendations and comments, the different VISTA route advisory groups will be informed.

1. **Gold Coast Transit**

Trolley Service in Ojai Valley and Ventura. One person requested a trolley service like the one in Ojai, running in Ventura, say from Casitas Springs down Ventura Avenue, along Main Street to perhaps California, down California to the waterfront, along Harbor to the Ventura Harbor, then up Victoria to Ventura College, then west on Main Street back through downtown up to the terminus around Casitas Springs. This is not an Unmet Transit Need because most of the service is provided by Gold Coast Transit; except service to the Ventura Harbor, which was provided and terminated in 2010 due to very low ridership. Also, Unmet Transit Needs are specific to a service, not a type of vehicle.

Service, including evening service to Oxnard Shores area. One person requested transit service from the Oxnard Shores area to go into downtown Ventura often times for dinner or a movie. The area is served by the Oxnard Harbors and Beaches Dial-A-Ride during the day (not evening), connecting with Gold Coast Services in Oxnard. This is not an Unmet Transit Need because there is insufficient demonstrated demand for the service. Based on demand, this is not an Unmet Transit Need. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:

Performance

- The estimated number of passengers to be carried will be in the range of other similar services.
- The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole.

Equity

- The proposed service will require a subsidy generally equivalent to other similar services.

Service to the Del Norte industrial area in East Oxnard. One person requested bus service to the Del Norte industrial area in East Oxnard. This is not an Unmet Transit Need because there is insufficient demonstrated demand for the services. Based on demand, this is not an Unmet Transit Need. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:

Feasibility

- The proposed service can be provided with the existing fleet or under contract to a private provider.

Performance

- The estimated number of passengers to be carried will be in the range of other similar services.
- The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole.

Equity

- The proposed service will require a subsidy generally equivalent to other similar services.

Gold Coast Driver customer service. One person is unhappy with a Gold Coast Route driver's comments and actions regarding her use of her walker. This is not an Unmet Transit Need. It is an operational modification of an existing service. It is also a potential ADA issue and will be referred to Gold

Coast Transit.

Gold Coast ACCESS to enter parking lot. One person wants Gold Coast ACCESS to find a way to bring the vehicles into the Oxnard County Villa parking lot (it is too small for existing cutaways to get in). Using smaller vehicles would require GCT to change its fleet, and use smaller vehicles which could reduce the capacity and effectiveness/efficiency of the service. This is not an Unmet Transit Need. It is an operational modification of an existing service. Even if it were an Unmet Transit Need, it is not reasonable because it does not meet the following criteria:

Feasibility

- The proposed service can be provided with the existing fleet or under contract to a private provider.

Overcrowding due to service reductions. One person wants more service (less overcrowding) on several GCT routes. This is an Unmet Transit Need as defined in the VCTC 2010-11 Resolution, which recognized service reductions due to inadequate transit funds. The finding stated that if additional transit funds become available, the services should be restored.

Boarding Ramp deployed at all stops. One person wants [GCT] ramp deployed at all stops (commenter is senior) for seniors, children, people with carts, etc. This is not an Unmet Transit Need. It would significantly impair the operations of the service, cause significant delays and added costs. Ramps are deployed upon request.

Improved Gold Coast ACCESS reliability. One person wants Gold Coast ACCESS to be operated in a “reliable” manner. Specific issues will be referred to Gold Coast Transit.

Oxnard College and area service review. One person wants review of transit service to colleges to ensure service is good, and including a stop at Saviers and Hueneme Road to Oxnard College. This is not an Unmet Transit Need because it is a study request. Refer to Gold Coast Transit for consideration as part of their planning activities.

Transfer/Coordination Between Systems

Better Communication between VISTA and Gold Coast Transit. One person wants better connections, including communications between VISTA and Gold Coast Transit. This is not an Unmet Transit Need. It is an operational modification of an existing service.

Improved transfer coordination between Thousand Oaks Transit Dial-A-Ride and Gold Coast ACCESS. One person wants improved coordination between Thousand Oaks Transit Dial-A-Ride and Gold Coast ACCESS. This is not an Unmet Transit Need. It is an operational modification of an existing service.

Better Timed Connections between VISTA East and VISTA 101. One person wants better timed transfers between VISTA East and VISTA 101 services. This is not an Unmet Transit Need, but operational improvement. The connections are timed to maximize meets of buses with different headways (1 hour and 1 hour and 20 minutes, based on route lengths). VISTA planners will continue to coordinate “meets” within the constraints of headways and route service objectives.

Fares and Transfers

Multiple free transfers. One person wants free transfer system to be expanded to provide “multiple transfers”. This is not an Unmet Transit Need. Fares are not an Unmet Transit Need, and the Transportation Development Act requires specific levels of fare recovery from the users.

Want lower fares on Gold Coast Transit. One person wants lower fares on GCT, and suggests instituting something like the volunteer “HELP” program in Carpentaria, which charged \$1 per trip.

VISTA 101/CONEJO EXPRESS

Added stops on the VISTA 101 Service. One person wants transit from Oxnard to the CCC/America Corps relocated Office (moved from Oxnard (2417 E. Vineyard) to 3200 Wright Road in Camarillo) and its Corps members, learning service providers, and volunteers need transit. This requested is outside the City of Camarillo City limits, a significant deviation for the VISTA 101 service, and because of its relatively remote location, not served by any transit. This is not an Unmet Transit Need because there is insufficient demonstrated demand for the services. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:

Performance

- The estimated number of passengers to be carried will be in the range similar services.
- The proposed service would not unduly affect the operator’s ability to maintain the required passenger fare ratio for its system as a whole.

Equity

- The proposed service will require a subsidy generally equivalent to other similar services.

Improved Connections between the VISTA 101 Service and Coastal Express. One person wants a VISTA bus that provides service all the way from Santa Barbara to Thousand Oaks; also make sure that Coastal and VISTA 101 transfers are coordinated. This is not an Unmet Transit Need. It is an operational modification of an existing service.

VISTA EAST

Service form Moorpark to Agoura Hills. One person requested a bus from Moorpark to Agoura Hills for their job every weekday. This is not an Unmet Transit Need, because the service already exists. The VISTA East bus provides express (limited stop) service from Moorpark to Thousand Oaks, with connections to the Los Angeles County Metro line 161 bus, which serves Agoura Hills (in Los Angeles County). Agoura Hills provides dial-a-ride service from 7 am to 7 pm within the city limits.

VISTA COASTAL EXPRESS

VISTA Coastal Express Additional Service. One person wants service from Ventura to UCSB. This is not an Unmet Transit Need, because the service exists. The service is not direct, but it goes though Goleta.

VISTA 126 and Dial-A-Rides

VISTA weekend service from Santa Paula to Ventura and Oxnard. One person wants weekend transportation from Santa Paula and Fillmore to Ventura and Oxnard. This is not an Unmet Transit Need. Weekend service exists between Fillmore and Ventura and Oxnard (VISTA 126).

Fixed Route Service between Piru and Fillmore. One person, serving as spokesperson for “Fillmore One Step Center” members wants fixed route service between Fillmore and Piru. This is not an Unmet Transit Need. It is an operation modification of an existing service. Currently there is Dial-A-Ride service between Piru and Santa Paula, and in the weekday evenings, limited fixed route service from Fillmore to Piru. Due to potential future budget constraints, VCTC is planning to work with the Cities, County and communities in the Heritage Valley and determine the best long term sustainable service.

Fixed Route Service overcrowding on VISTA 126. One person, serving as spokesperson for “Fillmore One Step Center” members wants additional service on VISTA 126 to resolve overcrowding. This might be an Unmet Transit Need. This possible Unmet Transit Need should be addressed, if there are sufficient 2011-12 transit revenues within the VISTA 126 Memorandum of Understanding for financial responsibility

shares, and if the service can be added within those available revenues. Coach America drivers are reporting as many as 11 standees on several trips per weekday.

Later VISTA 126 Evening Service on Weekends and Weeknights. Two people want later VISTA 126 Service, including service to Piru. This request includes additional service to provide trips for people attending evening classes at Ventura College. This is not an Unmet Transit Need because there is insufficient demonstrated demand for the services. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:

Performance

- The estimated number of passengers to be carried will be in the range of other similar services.
- The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole.

Equity

- The proposed service will require a subsidy generally equivalent to other similar services.

Service from Heritage Valley to Camarillo, Moorpark, Simi Valley

Service from Santa Paula to Camarillo. One person wants a bus that would get them from Santa Paula to Camarillo before 8 am for work. This is not an Unmet Transit Need, because there is insufficient demonstrated demand for the service. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:

Performance

- The estimated number of passengers to be carried will be in the range of other similar services.
- The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole.

Equity

- The proposed service will require a subsidy generally equivalent to other similar services.

Service from Santa Paula to Moorpark/Simi Valley. Two people want bus service from Santa Paula to Moorpark/Simi Valley for work trips. This is not an Unmet Transit Need because there is insufficient demonstrated demand for the services. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:

Performance

- The estimated number of passengers to be carried will be in the range of other similar services.
- The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole.

Equity

- The proposed service will require a subsidy generally equivalent to other similar services.

Service from Heritage Valley to Los Angeles County/Santa Clarita

Service to Santa Clarita from Heritage Valley. Two people (including one as spokesperson for "Fillmore One Step Center" members) want transit from Fillmore and Piru to Santa Clarita (Jobs at Magic Mountain; school at College of the Canyons; etc.). One person wants weekend transit service to the Santa Clarita. The service would require an agreement and funding participation with either the City of Santa Clarita or Los Angeles County/LA Metro, since it is beyond Ventura County boundaries and jurisdiction. To date, there is no agreement to consider participation by those agencies. Also, this is not an Unmet Transit Need, because there is insufficient demonstrated demand for the services. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:

Feasibility

- The proposed service can be provided with the existing fleet or under contract to a private provider.

Performance

- The estimated number of passengers to be carried will be in the range of other similar services.
- The proposed service would not unduly affect the operator's ability to maintain the required

passenger fare ratio for its system as a whole.

Equity

- The proposed service will require a subsidy generally equivalent to other similar services.

Service from Oxnard/Ventura to Monterey Park. One person wants transportation from Oxnard/Ventura to Monterey Park as part of the State Farm Insurance relocation. This is not an Unmet Transit Need. Service does exist via Metrolink to Los Angeles. Los Angeles Transit services are required to complete the trip. VCTC staff provides information on the Metrolink service to Los Angeles with LA Metro Connection to the Monterey Park site.

Ojai Trolley

No comments received for Ojai Trolley

Camarillo Area Transit (CAT)

Camarillo Area Transit (CAT) Connection with VISTA. One person requested a connection between the Camarillo fixed route service and VISTA: Possibly at Los Pueblos/Ave. Encanto. This is not an Unmet Transit Need. It is an operational modification of an existing service. Dial-A-Ride service is available at all locations in the City. Upon request, the CAT Dial-A-Ride will meet the VISTA buses at any location in the City.

Camarillo Area Transit (CAT) Improved reliability. One person requested the Camarillo Dial-A-Ride service to be more reliable. They had a bad experience in 2008, and have not used the service since. This is not an Unmet Transit Need. It is an operational modification of an existing service.

Moorpark Transit

No comments received for Moorpark Transit

Thousand Oaks Transit

Thousand Oaks Transit Dial-A-Ride open to general public. One person wants the Thousand Oaks Dial-A-Ride open to the general public. Thousand Oaks has a general population fixed route transit service, as well as the Dial-A-Ride for senior and disabled. This is not an Unmet Transit Need. It is an operational modification of an existing service.

Direct Service from Thousand Oaks High to the Teen Center/Library. One person wants a bus from the Thousand Oaks High School to the Library/Teen Center after school. This is not an Unmet Transit Need. The service exists, however, because of demand to go to connecting bus service, the route first goes to the Oaks Mall and then to the Teen Center/Library. The service is not direct.

County of Ventura/Somis

Transit service from Somis. One person representing a social service agency requested transport for families in Somis who need to travel to Camarillo or Moorpark to grocery stores, community clinics, libraries, banks and other community services (identify 12 low income families). This is not an Unmet Transit Need, because there is insufficient demonstrated demand for the service. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:

Performance

- The estimated number of passengers to be carried will be in the range of other similar services.
- The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole.

Equity

- The proposed service will require a subsidy generally equivalent to other similar services.

While this is not an Unmet Transit Need, the County should monitor requests for transit service in Somis to identify when and if demand is sufficient to warrant transit service.

Simi Valley Transit

No Comments received

Rail

Frequent and affordable rail service from Ventura to both Los Angeles and Santa Barbara. One person requested regular, frequent (many times a day, all day long) and affordable train service from Santa Barbara through Ventura County to Los Angeles Union Station, possibly coordinated with or connected to LA's (and LA County's) light rail system. This is not an Unmet Transit Need for a number of reasons. All transportation services must achieve a required fare box recovery rate which for rail requires relatively high fares and VCTC does not own or control rail north of Moorpark except for a limited number of trains, and Union Pacific Railroad allows. Finally there is frequent and affordable bus service between Ventura and Santa Barbara.

This is not an Unmet Transit Need. Unmet Needs are not mode specific, and there is extensive VISTA Coastal Express Service as well as Metrolink and AMTRAK service in corridor. Also, the VCTC and member agencies have no control over the privately (Union Pacific Railroad) owned rail line north of Moorpark.

Even if it were an Unmet Transit Need, it is not reasonable because it does not meet the following criteria:

Performance

- The estimated number of passengers to be carried will be in the range of other similar services.
- The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system

Equity

- The proposed service will require a subsidy generally equivalent to other similar services

Feasibility

- The proposed service can be provided with the existing fleet or under contract to a private provider.

Rail from Ventura to Santa Clarita. One person wants rail on the Santa Paula Branch Line from Fillmore to Ventura, and Fillmore to Santa Clarita. This issue has two parts. Train tracks do not exist between Piru and Santa Clarita in Los Angeles County, and VCTC has no way to get Los Angeles County to reconstruct/replace them. VCTC has prepared a study recommending that the rails in Los Angeles County be replaced; however, no actions have occurred in Los Angeles County. For the portion of the line between Fillmore and Ventura, Unmet Transit Needs are not mode specific, but service specific, and at this time sufficient high speed bus service exists on the corridor to meet needs. This is not an Unmet Transit Need, because there is insufficient demonstrated demand for the services. Based on demand, this is not an Unmet Transit Need. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:

Performance

- The estimated number of passengers to be carried will be in the range of other similar services.
- The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole.

Equity

- The proposed service will require a subsidy generally equivalent to other similar services.

County/Interagency ADA Transportation

Expanded hours for ADA service between Camarillo and Moorpark. A Camarillo resident (ADA

Certified) wants to get to Moorpark for a job starting by 3:00 am and ending after 6 pm. ADA Transit services do not allow this to occur. This is not an Unmet Transit Need, because there is insufficient demonstrated demand for the service. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:

Performance

- The estimated number of passengers to be carried will be in the range of other similar services.
- The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole.

Equity

- The proposed service will require a subsidy generally equivalent to other similar services.

Exclusive Senior Service. One person wants an exclusive transit system for seniors to take them shopping, and allowing the shopping carts on the vehicles. This is not an Unmet Transit Need, because there is insufficient documented demand.

“Third Tier” transit options countywide. One person wants continued/additional support for “third tier” transit for seniors. Third tier transit is door to door, with no wait at the destination for return service, and no transfers. Although this is not an Unmet Transit Need, the Ventura County Area Agency on Aging is in third year of running the “Mediride” program. VCTC has supported this program through the New Freedom (Federal Transit Section 5317) program. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:

Performance

- The estimated number of passengers to be carried will be in the range of other similar services.
- The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole.

Equity

- The proposed service will require a subsidy generally equivalent to other similar services.

Chauffeured service for frail seniors. One person wants transit for seniors, which does not require that they wait for a pick-up. This is not an Unmet Transit Need. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:

Performance

- The estimated number of passengers to be carried will be in the range of other similar services.
- The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole.

Equity

- The proposed service will require a subsidy generally equivalent to other similar services.

Gurney-type Transportation. One person wants gurney type transit. This is not an Unmet Transit Need. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:

Performance

- The estimated number of passengers to be carried will be in the range of other similar services.
- The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole.

Equity

- The proposed service will require a subsidy generally equivalent to other similar services.

Back-up system for standard disabled riders. One person wants a “back-up” system to insure that if the buses breakdown, disabled people are not stranded. This is not an Unmet Transit Need, because it lacks specificity. It might be an operational modification of an existing service.

Intercounty ADA issues

ADA service from Thousand Oaks to Santa Barbara. Two people want ADA service from Thousand

Oaks to Santa Barbara. This requires financial and operational participation by Santa Barbara County, which is not subject to Unmet Transit Needs requirements. Also, this is not an Unmet Transit Need, because there is insufficient demonstrated demand for the services. Based on demand, this is not an Unmet Transit Need. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:

Feasibility

- The proposed service can be provided with the existing fleet or under contract to a private provider.

Performance

- The estimated number of passengers to be carried will be in the range of other similar services.
- The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole.

Equity

- The proposed service will require a subsidy generally equivalent to other similar services.

Countywide Issues

Countywide Headway Improvements. One person wants more frequent bus service and uniform headways. This is not an Unmet Transit Need.

Driver Training. One person wants improved driver training. This not an Unmet Transit Need. Also this lacks specificity regarding which services and what training.

Service Restoration. One person wants recent service cuts restored. Service was reduced due to lack of transit funding on several Gold Coast Transit Routes and on the VISTA Heritage Valley 126 Dial-A-Ride service in Fillmore and Piru. These cuts were identified as Unmet Transit Needs as part of the 2010-11 VCTC findings. The VCTC resolution specifically stated "... In cases where services are reduced due only to lack of local transit funds, the services will continue to be considered as needs, and shall be reinstated when funding becomes available."

Improved Public information and Transfer Marketing. One person wants increased marketing of the countywide transfer demonstration and overall transit services. This is not an Unmet Transit Need.

Other Issue

Non-Transit Issues. One person wants increased taxi service in Oxnard. This is not an Unmet Transit Need.

Likes "city car". One person likes the "city car" program for the frail elderly operated by the VC Agency for Older Americans, but has some comments about the specific operations. This is not an Unmet Transit Need.

Support for Travel Training. One person thanked VCTC for funding and supporting Travel Training. This is not an Unmet Transit Need.

RESOLUTION NO. 2011-05

**A RESOLUTION OF THE VENTURA COUNTY
TRANSPORTATION COMMISSION APPROVING
UNMET TRANSIT NEEDS FINDINGS FOR FISCAL YEAR 2011/2012**

- I. THE VENTURA TRANSPORTATION COMMISSION DOES HEREBY FIND THE FOLLOWING FACTS AND DECLARE THAT SAID FACTS ARE MATERIAL TO ITS DETERMINATIONS MADE HEREIN:**
- A. The Ventura County Transportation Commission ("VCTC") is the county transportation commission created for Ventura County pursuant to Public Utilities § 130000, et seq.
- B. Pursuant to Government Code § 29532.4(b), and notwithstanding Government Code § 29532, the transportation commission created in the County of Ventura by Division 12 (commencing with § 130000) of the Public Utilities Code.
- C. In § 99222 of the Mill-Alquist-Deddah Act (commonly known as the Transportation Development Act, or "TDA"- Public Utilities Code § 99200, et seq.) the Legislature founded and declared:
- a) It is the interest of the State that funds available for transit development be fully expended to meet the transit needs that exist in California, and,
- b) Such funds be expended for physical improvement to improve the movement of transit vehicles, the comfort of patrons, and the exchange of patrons from one transportation mode to another."
- D. In furtherance of the aforesaid findings and declarations, pursuant to Public Utilities Code § 99230, the designated TPA is required to annually determine the amount of local transportation funds ("LTF") to be allocated to each claimant within its jurisdiction.
- E. The Public Utilities Code requires that the local TPA allocate LTF in order of priority set by statutes (Public Utilities Code § 99233.1 through 99233.5, 99233.7 through 99233.9 and statutes referenced therein.)
- F. Public Utilities Code § 99401.5 requires that:
- "Prior to making any allocation not directly related to public transportation services, specialized transportation services, or facilities provided for the exclusive use of pedestrians and bicycles, the transportation planning agency shall annually do all of the following:
- 1) Consult with the social services transportation advisory council established pursuant to [Public Utilities Code] Section 99238.
- 2) Identify the transit needs of the jurisdiction which have been considered as a part of the transportation planning process, including the following:
- a) An annual assessment of the size and location of identifiable groups likely to be transit disadvantaged, ...
- b) An analysis of the adequacy of existing public transportation services and specialized transportation services, including privately and publically provided services necessary to implement... the federal Americans with Disabilities Act of 1990... and persons of limited means.
- c) An analysis of the potential alternative public transportation and specialized transportation services and service improvements that would meet all or part of the transit demand.

- 3) Identify the unmet transit needs of the jurisdiction and those needs that are reasonable to meet. The transportation planning agency shall hold at least one public hearing pursuant to [Public Utilities Code] Section 99238.5 for the purpose of soliciting comments on the unmet transit needs that may exist within the jurisdiction, and that might be reasonable to meet by establishing or contracting for new public transportation and specialized transportation services or by expanding existing services. The definition adopted by the transportation planning agency for the terms 'unmet transit needs' and 'reasonable to meet' shall be documented by resolution or in the minutes of the agency. The fact that an identified transit need cannot be fully met based on available resources shall not be the sole reason for finding that a transit need is not reasonable to meet. An agency's determination of needs that are reasonable to meet shall not be made by comparing unmet transit needs with the need for streets and roads.
- 4) Adopt by resolution finding for the jurisdiction after consideration of all available information compiled pursuant to subdivisions (a), (b), and (c). The finding shall be that (1) there are no unmet transit needs, (2) there are no unmet transit needs that are reasonable to meet, or (3) there are unmet transit needs, including needs that are reasonable to meet. The resolution shall include information provided pursuant to subdivisions (a), (b), and (c) which provides that basis for finding.
- 5) If the transportation planning agency adopts a finding that there are unmet needs, including needs that are reasonable to meet, then the unmet needs shall be funded before any allocation is made for streets and roads within the jurisdiction.

G. Public Utilities Code § 99401.6 provides inter alia that:

“Upon adoption of a funding ... that there are no unmet needs or that there are no unmet needs that are reasonable to meet, the transportation planning agency may allocate funds for local streets and roads.”

H. A public hearing, as required by Public Utilities Code § 99401.5(c), was held on February 7, 2011, with a subcommittee of VCTC's Commissioners sitting as the hearing board.

I. The social services transportation advisory council for Ventura County is the Citizens Transportation Advisory Committee/Social Services Transportation Advisory Council (“CTAC/SSTAC”), which has the obligation, pursuant to Public Utilities Code § 99238 (c).(1), to participate in the annual process and to review and recommend to VCTC on the unmet transit needs findings.

J. The CTAC/SSTAC participated in the annual process by reviewing the public testimony, VCTC staff analysis and recommendations. On April 14, 2011, the CTAC/SSTAC met and approved the staff recommendations.

Although not required by law, VCTC staff recommendations regarding unmet transit needs in FY 2011/2012 were also reviewed by the Transit Operators Advisory Committee of VCTC (“Transcom”) on April 21, 2011.

L. VCTC has reviewed and incorporates by reference in this resolution its approvals of the following:

- The definition of “unmet transit needs” adopted by VTC on January 5, 1996 and reaffirmed by the VCTC on December 3, 2010; and,
- The definition of “reasonable to meet” adopted by VCTC on January 5, 1996 and reaffirmed by the VCTC on December 3, 2010.

M. In compliance with Public Utilities Code § 99401.5 (b) (1)(2)(3), VCTC has reviewed and incorporated by reference:

- The verbal and written testimony submitted at the Unmet Transit Needs public hearings held by VCTC Hearing Board on February 7, 2011 and submitted to VCTC through February 14, 2011;
 - The TDA rules and regulations;
 - The VCTC Staff Report, dated May 13, 2011 (hereinafter, the “Staff Report”);
 - Local and short range plans as described in the Staff Report; and
 - Recommendations from the CTAC/SSTAC and Transcom.
- N. In addition, in compliance with Public Utilities Code § 99401.5(b)(1)(2)(3), VCTC has reviewed all existing transit operations, the documentation on file in the office of VCTC, along with existing programs previously reviewed and approved by VCTC, including, but not limited to:
- Dial-A-Ride Center (VCTC Transit Information Center)
 - Ventura County Passport (Smart Card) Program
 - Go Ventura Internet Program
 - VCTC Social Service Token (ticket) Program

II. NOW, THEREFORE, THE VENTURA COUNTY TRANSPORTATION COMMISSION DOES HEREBY RESOLVE AND ADOPT ALL OF THE FOLLOWING FOR FISCAL YEAR 2011/2012

There are no Unmet Transit Needs that are reasonable to meet, based on the following actions:

- Continue all existing bus services substantially as they exist.
- Continue all public senior and disabled services in all jurisdictions in the County substantially as they exist. Work to implement the recommendations of the VCTC Countywide Human Services Transportation and Transit Services Coordination Study.
- To the degree that transit funding under existing agreements allows, find that transit services will continue to be considered as needs, and shall be reinstated when funding becomes available.
- Monitor the implementation and operation of the VCTC funded transit shuttle service to the Valentine Road area, including the Tech Development Center and Adult Ed School and other uses, both social service agency and employment related.
- Monitor the Gold Coast Transit provision of additional Routes 18/19 service to a new bus stop to be placed at or near the corner of Victoria and Gonzales and near Lombard and Sturgis to alleviate overcrowding.
- Develop a funding plan to add service to the VISTA 126 route during times when demand exceeds capacity, and if adequate funding to add service is available based on the final TDA allocations and existing funding agreements for VISTA 126 service, implement additional service.

After adopting the recommendations listed above, and based on the analysis of the written and verbal testimony provided to the Commission:

Find by VCTC Resolution #2011-05 that:

THERE ARE NO UNMET TRANSIT NEEDS THAT ARE REASONABLE TO MEET. NOW,

THEREFORE, BASED ON THE FACTS SET FORTH IN SECTION I AND ADOPTION OF THE ACTIONS SET FORTH IN SECTION II, THE VENTURA COUNTY TRANSPORTATION COMMISSION DOES HEREBY FIND AND RESOLVE THAT THERE ARE NO UNMET TRANSIT NEEDS IN VENTURA COUNTY THAT ARE REASONABLE TO MEET IN FISCAL YEAR 2011/2012.

BE IT FURTHER RESOLVED THAT:

- A. The Chair shall execute this Resolution on behalf of VCTC and the Clerk of the Board shall attest to her signature and the adoption of this resolution.
- B. The Executive Director shall before August 15, 2011 forward to the Department of Transportation on behalf of VCTC all of the following:
 - 1. A copy of the notice of hearing and proof of publication and a description of the actions taken to solicit citizen participation pursuant to Public Utilities Code Section 99238.5;
 - 2. A copy of the resolution or minutes documenting VCTC's definitions of "unmet transit needs" and "reasonable to meet", as determined pursuant to Public Utilities Code Section 99401.5; and
 - 3. A copy of this resolution adopted as required by Public Utilities Code § 99401.5(d).

Executed this 13th day of May, 2011

William Fulton, Chair, VCTC

ATTEST:

Donna Cole, Clerk of the Commission

ATTESTATION

I, Donna Cole, Clerk of the Commission, hereby certify that the foregoing Resolution was adopted by the Ventura County Transportation Commission at a regularly scheduled meeting held on May 13, 2011 upon the motion of Commissioner _____, seconded by Commissioner _____ and adopted on the following vote of the Commission:

Ayes:

Nays:

Absent:

Dated: May 13, 2011

Donna Cole, Clerk of the Commission

2011 Ventura County Unmet Transit Needs
Comments received at Unmet Transit Needs Hearing

	NAME	SUMMARY OF COMMENTS	AREA/ AGENCY	STAFF RESPONSE	RECOMMENDATION
1.	Ali Widmar California Conservation Corps AmeriCorps VISTA Camarillo Center e- mailed (March 2010)	Wants transit from Oxnard to the CCC/Americorps relocated Office (moved from Oxnard (2417 E. Vineyard) to 3200 Wright Road in Camarillo) and its corps members, learning service providers, and volunteers need transit.	VISTA (Oxnard/ Ventura County)	This is not an Unmet Transit Need because there is insufficient demonstrated demand for the services. Based on demand, this is not an Unmet Transit Need. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria: <u>Performance</u> <ul style="list-style-type: none"> • The estimated number of passengers to be carried will be in the range of other similar services. • The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole. <u>Equity</u> <ul style="list-style-type: none"> • The proposed service will require a subsidy generally equivalent to other similar services 	Refer to VCTC ridesharing program, location is outside of cities.
2.	Shannon Myren, Simi Valley sent letter to newspaper.	Wants a bus from the Thousand Oaks High School to the Library/Teen Center after school.	Thousand Oaks Transit	This is not an unmet transit need. The service exists. The service is not direct.	
3.A.	Tom Friedman Ventura e- mailed	Wants a trolley service like the one in Ojai, running in Ventura, say from Casitas Springs down Ventura Avenue, along main Street to perhaps California, down California to the waterfront, along Harbor to the Ventura Harbor, then up Victoria to Ventura College, then west on	Gold Coast Transit (Ventura County/ Ventura City)	This is not an Unmet Transit Need because most of the service is provided by Gold Coast Transit; except service to the Ventura Harbor, which was provide and terminated in 2010 due to very low ridership.	

		Main Street back through downtown up to the terminus around Casitas Springs.			
3.B.		Wants regular, frequent (many times a day!) and affordable train service from Santa Barbara through Ventura County to Los Angeles Union Station, possibly coordinated with or connected to LA's (and LA County's) light rail system.	VCTC/[Los Angeles Metro/ Santa Barbara County Association of Governments]	<p>This is not an Unmet Transit Need. Unmet Needs are not mode specific, and there is extensive VISTA Coastal Express Service. Also, the VCTC and member agencies have no control over the privately (Union Pacific Railroad) owned rail line.</p> <p>Even if it were an Unmet Transit Need, it is not reasonable because it does not meet the following criteria:</p> <p><u>Performance</u></p> <ul style="list-style-type: none"> The estimated number of passengers to be carried will be in the range of other similar services. The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole. <p><u>Equity</u></p> <ul style="list-style-type: none"> The proposed service will require a subsidy generally equivalent to other similar services <p><u>Feasibility</u></p> <ul style="list-style-type: none"> The proposed service can be provided with the existing fleet or under contract to a private provider. 	
4.	Sylvia Pollak Leisure Village, Camarillo Called	Wants to have a connection between the Camarillo fixed route service and VISTA: Possibly at Los Pueblos/Ave. Encanto.	VISTA/ Camarillo Area Transit	This is not an Unmet Transit Need. It is an <u>operational modification</u> of an existing service. Dial-A-Ride service is available at all locations in the City.	
5.	Robert E. Houk Oxnard (Harbor and 5 th) e-	Wants to go into downtown Ventura often times for dinner or a movie.	Gold Coast Transit (Oxnard/ Ventura)	This is not an Unmet Transit Need because there is insufficient demonstrated demand for the service.	

	mailed			<p>Based on demand, this is not an Unmet Transit Need. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:</p> <p><u>Performance</u></p> <ul style="list-style-type: none"> The estimated number of passengers to be carried will be in the range of other similar services. The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole. <p><u>Equity</u></p> <ul style="list-style-type: none"> The proposed service will require a subsidy generally equivalent to other similar services. 	
6.	Sally Carpenter Moorpark	Wants a bus from Moorpark to Agoura Hills for their job every weekday.	VISTA/ <i>[LA Metro, City of Agoura Hills]</i>	<p>This is not an Unmet Transit Need. The service already exists. The VISTA East bus provides express (limited stop) service from Moorpark to Thousand Oaks, with connections to the Los Angeles County Metro line 161 bus, which serves Agoura Hills (in Los Angeles County). Agoura Hills provides dial-a-ride service from 7 am to 7 pm within the city limits.</p>	
7.	ADA rider (identified by Camarillo and Moorpark city staffs)	Camarillo resident (ADA Certified) wants to get to Moorpark for a job starting by 9:00 am and ending after 6 pm.	City of Moorpark City of Camarillo VCTC East ADA	<p>This is not an Unmet Transit Need because there is insufficient demonstrated demand for the service. Based on demand, this is not an Unmet Transit Need. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:</p> <p><u>Performance</u></p> <ul style="list-style-type: none"> The estimated number of passengers to be carried will be in 	

				<p>the range of other similar services.</p> <ul style="list-style-type: none"> The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole. <p><u>Equity</u></p> <ul style="list-style-type: none"> The proposed service will require a subsidy generally equivalent to other similar services. 	
8.	Vasti Mezquita Somis (early Literacy teacher) e-mailed	Wants transport for families in Somis who need to travel to Camarillo or Moorpark to grocery stores, Community clinics, Libraries, banks and other community services.(identified 12 low income families).	County of Ventura	<p>This is not an Unmet Transit Need because there is insufficient demonstrated demand for the service. Based on demand, this is not an Unmet Transit Need. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:</p> <p><u>Performance</u></p> <ul style="list-style-type: none"> The estimated number of passengers to be carried will be in the range of other similar services. The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole. <p><u>Equity</u></p> <ul style="list-style-type: none"> The proposed service will require a subsidy generally equivalent to other similar services. 	Recommend the County monitor requests for transit service in Somis to identify when and if demand is sufficient to warrant transit service.
9.	Teresa D. Webber, Ventura e-mailed	Want transportation from Oxnard/Ventura to Monterey Park as part of the State Farm relocation.	Metrolink (VCTC)/ [LA Metro]	<p>This is not an Unmet Transit Need. Service does exist via Metrolink to Los Angeles. Los Angeles Transit services are required to complete the trip.</p>	VCTC staff provides information on the Metrolink service to Los Angeles with LA Metro Connection to the Monterey Park site.
10.	Jennifer Earl called and e-	Want direct service from Ventura to UCSB.	VISTA	<p>This is not an unmet transit need. The service exists. The service is not</p>	VISTA staff should monitor ridership to Goleta and UCSB to

	mailed			direct.	determine if route adjustments are warranted.
11..	Sheila called from Santa Paula	Wants a bus that would get her from Santa Paula to Camarillo before 8 am.	VISTA	<p>This is not an Unmet Transit Need because there is insufficient demonstrated demand for the service. Based on demand, this is not an Unmet Transit Need. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:</p> <p><u>Performance</u></p> <ul style="list-style-type: none"> The estimated number of passengers to be carried will be in the range of other similar services. The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole. <p><u>Equity</u></p> <ul style="list-style-type: none"> The proposed service will require a subsidy generally equivalent to other similar services 	VISTA staff investigate potential to create a transfer from the VISTA 126 to the VISTA 101.
11.B.		The free transfer system to be expanded to provide "multiple transfers".	No agency identified, no trips identified.	This is not an Unmet Transit Need.	
11.C.		Better connections, including communications between VISTA and Gold Coast Transit.	Gold Coast Transit/ VISTA	This is not an Unmet Transit Need. It is an <u>operational modification</u> of an existing service.	Continue to work to improve operational communication between VISTA and GCT.
11.D.		Wants bus service to the Del Norte industrial area in East Oxnard.	Gold Coast Transit (Oxnard)	<p>This is not an Unmet Transit Need because there is insufficient demonstrated demand for the services. Based on demand, this is not an Unmet Transit Need. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:</p> <p><u>Feasibility</u></p> <ul style="list-style-type: none"> The proposed service can be 	

				<p>provided with the existing fleet or under contract to a private provider</p> <p><u>Performance</u></p> <ul style="list-style-type: none"> • The estimated number of passengers to be carried will be in the range of other similar services. • The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole. <p><u>Equity</u></p> <ul style="list-style-type: none"> • The proposed service will require a subsidy generally equivalent to other similar services. 	
11.E.		Wants bus service from Santa Paula to Moorpark for work trips.	Santa Paula/Moorpark	<p>This is not an Unmet Transit Need because there is insufficient demonstrated demand for the services. Based on demand, this is not an Unmet Transit Need. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:</p> <p><u>Feasibility</u></p> <ul style="list-style-type: none"> • The proposed service can be provided with the existing fleet or under contract to a private provider <p><u>Performance</u></p> <ul style="list-style-type: none"> • The estimated number of passengers to be carried will be in the range of other similar services. • The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole. 	

				<u>Equity</u> <ul style="list-style-type: none"> The proposed service will require a subsidy generally equivalent to other similar services. 	
12.A.	Lynn Edmonds convened a meeting with youth from the Fillmore One Step Center	Wants Transit from Fillmore and Piru to Santa Clarita (Jobs at Magic Mountain; school at College of the Canyons; etc.).	Fillmore/Ventura County/ [<i>Los Angeles County, City of Santa Clarita</i>]	<p>This is not an Unmet Transit Need because there is insufficient demonstrated demand for the services. Based on demand, this is not an Unmet Transit Need. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:</p> <p><u>Feasibility</u></p> <ul style="list-style-type: none"> The proposed service can be provided with the existing fleet or under contract to a private provider <p><u>Performance</u></p> <ul style="list-style-type: none"> The estimated number of passengers to be carried will be in the range of other similar services. The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole. <p><u>Equity</u></p> <ul style="list-style-type: none"> The proposed service will require a subsidy generally equivalent to other similar services. 	VCTC staff continue to work with Los Angeles County, LA Metro, and City of Santa Clarita staff on potential demonstration service and funding.
12.B.		Wants fixed route service between Piru and Fillmore.	Fillmore/ County of Ventura	This is not an Unmet Transit Need. It is an <u>operational modification</u> of an existing service. Currently there is Dial-A-Ride service between Piru and Santa Paula.	
12.C.		Wants additional capacity on [VISTA] transit system to alleviate overcrowding.	VISTA (Fillmore/ County of Ventura/ Santa Paula/ Ventura	This might be an Unmet Transit Need based on existing overcrowding.	

			City)		
13.	Mona Fisher, Camarillo, called	Wanted the Camarillo Dial-A-Ride service to be more reliable (from 2008 experiences).	Camarillo	This is not an Unmet Transit Need. It is an <u>operational modification</u> of an existing service.	VCTC staff informed her that the service has become more reliable; both with the installation of the TRAPEEZE dispatching software and a new city transit contract provider.
14.A	Miguel Morales Fillmore Faxed	Wants transportation to work in Moorpark and Simi Valley from Fillmore. Work starts at 5am.	Fillmore/ Moorpark/ Simi Valley	See comment 11.E.	
14.B.		Wants transit from Ventura, Santa Paula and Fillmore to Valencia and Santa Clarita. Work starts at 5am.	Ventura, Santa Paula, Fillmore, Ventura County	See comment 12.A.	
14.C.		Wants weekend transportation from Santa Paula and Fillmore to Ventura and Oxnard.	Ventura, Santa Paula, Fillmore, Oxnard, and Ventura County	Not an Unmet Transit Need. Weekend service exists between Fillmore and Ventura and Oxnard (VISTA 126).	
14.D.		Wants train service to Valencia from Ventura.		<p>This is not an Unmet Transit Need because there is insufficient demonstrated demand for the services. Based on demand, this is not an Unmet Transit Need. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:</p> <p><u>Performance</u></p> <ul style="list-style-type: none"> • The estimated number of passengers to be carried will be in the range of other similar services. • The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole. <p><u>Equity</u></p> <ul style="list-style-type: none"> • The proposed service will require a subsidy generally equivalent to other similar services. 	

14.E.		Wants weekend transportation to Santa Clarita.	Fillmore, Ventura County, [Los Angeles County, City of Santa Clarita]	See comment 12.A.	
15.	Terry Griffin, OASIS (Catholic Charities)	Likes the “city car” program for the frail elderly operated by the VC Agency for Older Americans, but has some comments about the specific operations.		This is not an Unmet Transit Need.	
16.A.	Marylina Mabley called	Is unhappy with a Gold Coast Route 16 driver comments and actions regarding her use of her walker.	Gold Coast Transit	This is not an Unmet Transit Need.	
16.B.		Feels that Gold Coast is too expensive to ride frequently, and liked the volunteer “HELP” program in Carpinteria, which charged \$1 per trip.	Gold Coast Transit	This is not an Unmet Transit Need.	
17.	Catherine Rodriguez, Oxnard Country Villa administrator	Wants Gold Coast Access to find a way to bring the vehicles into the parking lot (it is too small for existing cutaways to get in).	Gold Coast Transit	<p>This is not an Unmet Transit Need. It is an <u>operational modification</u> of an existing service. Even if it were an Unmet Transit Need, it is not reasonable because it does not meet the following criteria:</p> <p><u>Feasibility</u></p> <ul style="list-style-type: none"> ● The proposed service can be provided with the existing fleet or under contract to a private provider. 	
18.	Ande Murphy, Santa Paula wrote	Wants later evening (until 9:30 pm) weeknight VISTA 126 service from Ventura College.	Ventura, Santa Paula, Fillmore, Ventura County	<p>This is not an Unmet Transit Need because there is insufficient demonstrated demand for the services. Based on demand, this is not an Unmet Transit Need. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:</p> <p><u>Performance</u></p> <ul style="list-style-type: none"> ● The estimated number of passengers to be carried will be in 	

				<p>the range of other similar services.</p> <ul style="list-style-type: none"> The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole. <p><u>Equity</u></p> <ul style="list-style-type: none"> The proposed service will require a subsidy generally equivalent to other similar services. 	
19.	Coach Dispatch	VISTA 126 has passenger overloads regularly on the VISTA 126 between Santa Paula and Ventura College (7:30-8am westbound, 2pm eastbound).	Ventura, Santa Paula, Fillmore, Ventura County	This is possible an Unmet Transit Need.	Work with the responsible agencies to determine if there is a feasible way to meet this need with the available transportation funding.
20.A.	Arlene Schwartz Oxnard wrote	Wants more service (less overcrowding) on GCT routes 1 and 6.	Gold Coast Transit (Pt. Hueneme, Oxnard, Ventura, and Ventura County	This is an Unmet Transit Need as defined in the VCTC 2010-11 resolution, which recognized service reductions due to inadequate transit funds. The finding stated that if additional transit funds become available, the services should be restore.	
20.B.		Want [GCT] ramp deployed at all stops (commenter is senior). For seniors, children, people with carts, etc.	Gold Coast Transit	This is not an Unmet Transit Need. It is an <u>operational modification</u> of an existing service.	
20.C.		Wants Gold Coast ACCESS to be operated in a "reliable" manner.	Gold Coast Transit	Gold Coast ACCESS to be operated in a "reliable" manner.	
21.		Wants an exclusive transit system for seniors to take them shopping, and allowing the shopping carts on the vehicles.		This is not an Unmet Transit Need.	
22.	Susan White, Ventura County Area Agency on Aging, Testified	Wants continued/additional support for "third tier" transit for seniors. Third tier transit is door to door, with no wait at the destination for return service, no transfers. In third year of running the "Mediride" program.	Countywide?	<p>This is not an Unmet Transit Need. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:</p> <p><u>Performance</u></p> <ul style="list-style-type: none"> The estimated number of passengers to be carried will be in 	

				<p>the range of other similar services.</p> <ul style="list-style-type: none"> The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole. <p><u>Equity</u></p> <ul style="list-style-type: none"> The proposed service will require a subsidy generally equivalent to other similar services. 	
23.A.	Karsten Nassutt, Travel Training Administration, Ventura County	Thanked VCTC for funding and supporting Travel Training.		This is not an Unmet Transit Need	
23.B.		Wants better transfers between VISTA EAST and VISTA 101.	VISTA	This is not an Unmet Transit Need. It is an <u>operational modification</u> of an existing service.	
24.A.	Monica Niece, Ventura County Area Agency on Aging, Testified	Wants transit for a senior which does not require that they wait for a pick-up.	Countywide?	<p>This is not an Unmet Transit Need because there is insufficient demonstrated demand for the services. Based on demand, this is not an Unmet Transit Need. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:</p> <p><u>Performance</u></p> <ul style="list-style-type: none"> The estimated number of passengers to be carried will be in the range of other similar services. The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole. <p><u>Equity</u></p> <ul style="list-style-type: none"> The proposed service will require a subsidy generally equivalent to 	

				other similar services.	
24.B.		Wants gurney-type transportation	Countywide?	This is not an Unmet Transit Need.	
25.A.	Diana Patricia Vazquez wrote	Wants a weekday VISTA 126 bus service leaving Ventura College later, with a last bus leaving after 10 pm. to Santa Paula	Ventura, Santa Paula, Fillmore, Ventura County	<p>This is not an Unmet Transit Need because there is insufficient demonstrated demand for the services. Based on demand, this is not an Unmet Transit Need. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:</p> <p><u>Performance</u></p> <ul style="list-style-type: none"> • The estimated number of passengers to be carried will be in the range of other similar services. • The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole. <p><u>Equity</u></p> <ul style="list-style-type: none"> • The proposed service will require a subsidy generally equivalent to other similar services. 	
25.B.		Wants a weekday VISTA 126 bus service every half hour.	Ventura, Santa Paula, Fillmore, Ventura County	<p>This is not an Unmet Transit Need because there is insufficient demonstrated demand for the services. Based on demand, this is not an Unmet Transit Need. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:</p> <p><u>Performance</u></p> <ul style="list-style-type: none"> • The estimated number of passengers to be carried will be in the range of other similar services. • The proposed service would not unduly affect the operator's ability to maintain the required 	

				<p>passenger fare ratio for its system as a whole.</p> <p><u>Equity</u></p> <ul style="list-style-type: none"> The proposed service will require a subsidy generally equivalent to other similar services. 	
26.A.	Audrey Faiola testified (TO)	Wants improved coordinate between Thousand Oaks Transit Dial-A-Ride and Gold Coast ACCESS.	Thousand Oaks, Gold Coast	This is not an Unmet Transit Need. It is an <u>operational modification</u> of an existing service.	
26.B.		Wants ADA service from Thousand Oaks to Santa Barbara.	Thousand Oaks, Camarillo, Ventura County, Ventura, and <i>[Santa Barbara County]</i>	<p>This is not an Unmet Transit Need because there is insufficient demonstrated demand for the services. Based on demand, this is not an Unmet Transit Need. Even if it were an Unmet Transit Need it is not reasonable to meet since it does not meet the following criteria:</p> <p><u>Feasibility</u></p> <ul style="list-style-type: none"> The proposed service can be provided with the existing fleet or under contract to a private provider <p><u>Performance</u></p> <ul style="list-style-type: none"> The estimated number of passengers to be carried will be in the range of other similar services. The proposed service would not unduly affect the operator's ability to maintain the required passenger fare ratio for its system as a whole. <p><u>Equity</u></p> <ul style="list-style-type: none"> The proposed service will require a subsidy generally equivalent to other similar services. 	Simi Valley should review transit schedule adherence to see if operational improvements are needed.
27.	Jean O'Connor testified (TO)	Wants the Thousand Oaks Dial-A-Ride open to the general public.	Thousand Oaks	This is not an Unmet Transit Need. It is an <u>operational modification</u> of an existing service.	
28.A.	Ms. Lucan	Wants ADA service between Ventura	Thousand Oaks,	See comment 26.B.	

	testified	and Santa Barbara to allow attendance at MS society classes	Camarillo, Ventura County, Ventura, and <i>[Santa Barbara County]</i>		
28.B		Wants a VISTA bus that provides service all the way from Santa Barbara to Thousand Oaks; also make sure that Coastal and VISTA 101 transfers are coordinated.	VISTA, Thousand Oaks, Camarillo, Ventura County, Ventura, and <i>[Santa Barbara County Association of Governments]</i>	This is not an Unmet Transit Need. It is an <u>operational modification</u> of an existing service.	
29.A.	Frankie Gasco testified	Wants to have more public information about transit services in Ventura County; including the transfer demonstration.		This is not an unmet need.	
29.B.		Wants increased taxi service in Oxnard	Oxnard	This is not an Unmet Transit Need.	Refer to City of Oxnard.
29.C.		Wants more frequent bus service and uniform headways.		This is not an Unmet Transit Need.	
29.D.		Wants improved driver training.		This is not an Unmet Transit Need. Also this lacks specificity regarding which services and what training.	
30.A.	Cameron Yee testified	Wants review of transit service to colleges to insure service is good, and including a stop at Saviers and Hueneme Road to Oxnard College.	Gold Coast Transit	This is not an Unmet Transit Need.	Refer to Gold Coast Transit for consideration in their planning activities.
30.A.		Wants recent service cuts restored.	Gold Coast Transit, VISTA 126	These cuts were identified as Unmet Transit Needs as part of the 2010-11 VCTC findings. The VCTC resolution specifically stated "...In cases where services are reduced due only to a lack of local transit funds, the services will continue to be considered as needs, and shall be reinstated when funding becomes available."	
30.C.		Wants a back-up system to insure that if the buses breakdown, disabled people are not stranded.		This is not an Unmet Transit Need because it lacks specificity. It might be an <u>operational modification</u> of an existing service.	

